# **PANTA RAY**

**Inspiring Resilience** 



Corporate Founding Member

# RESILIENCE = COMPETITIVE ADVANTAGE

Resilience is the ability of an organization to absorb and adapt in a changing environment. (ISO 22316)

It is not just a defense mechanism, but mostly a quality that allows to succeed and prosper in the market.

#### Three core disciplines



#### Business Continuity

Capability of an organization to continue delivery of products or services at acceptable predefined levels following disruptive incident



#### Crisis Management

Capability to manage crises, defined as abnormal and unstable situations that threaten the organization's strategic objectives, reputation or viability



# Risk and Governance

Capability to manage risk, defined as the effect of uncertainty on objectives, and direct, oversee and hold accountable an organization for achieving its defined purpose

### **ABOUT**



#### **MISSION**

Making the world more resilient



#### **VISION**

Being recognized as the best partner to build resilience in an organization



• Founded in 2009 by industry thought leader Gianna Detoni

- Corporate Founding Member of The Global Resilience Professional Body
  - Highly specialized staff, certified in their core competences
    - Independent approach, striving for excellence
      - Proud partner of major international organizations

#### **Our services**

**RESEARCH** 

Inspiring Resilience

**TRAINING** 

Embedding Resilience **CONSULTING** 

Building Resilience **PRODUCTS** 

**Enhancing** Resilience

## **EMBEDDING RESILIENCE**

# PANTA RAY offers a wide range of training and awareness sessions on the core disciplines of resilience



Awareness sessions to Board of Directors and Executives



Training sessions to Managers and Officers



Interactive workshops for employees



BUSINESS CONTINUITY



CRISIS MANAGEMENT



RISK MANAGEMENT



CORPORATE GOVERNANCE

### EMBEDDING RESILIENCE

#### **E-learning Courses**

#### Learn more about PANTA RAY e-learning courses.

Our e-learning options make it possible to bring themes of strategic importance to a much larger and not merely "technical" audience through engaging contents, an interactive and dynamic structure, a gaming approach and channels suitable for wide diffusion.

The courses can be tailored to the needs of any organization and the resilience objectives that are meant to be achieved.





Get in touch to know more >



Visit our VouTube channel and take a look at our trailers

**PANTA RAY** 

# PANTA RAY supports leading organizations in the following activities, with the objective to improve their resilience



**Definition of policies** to communicate the **Board and Executives** commitment towards organizational resilience

Establishing internal regulations, procedures, and guidelines

Defining governance models, roles and responsibilities Aligning methodologies to international standards



# Analysis of main sources of risk, threats, priorities and requirements in case of a critical event

Building Business Impact Analysis (BIA) models Identifying priorities among products, services, processes and activities

Performing Risk Assessments and Threat Analyses Defining risk and continuity parameters



# Design and implementation of strategies and solutions for organizational resilience

Defining strategies and solutions for managing risks, crises, and business continuity Implementing measures to manage and mitigate risks and threats

Building an incident response structure

Drafting crisis and business continuity plans



# **Continuous improvement** of the resilience management program

Exercising the ability to respond to an operational or a reputational incident Organising tabletop simulations with the involvement of Board members and executives

Supporting the auditing phase

Encouraging continuous improvement

# PANTA RAY supports its clients in aligning their organizational resilience capabilities to the relevant international standards and industry best practices.



# As members of the ISO Working Groups for international standards, we promote a culture of resilience based on the latest developments in the industry.

We do so by analyzing the client's resilience documentation, governance, and practices, in order to assess their level of compliance to international standards. Based on this, we offer our expertise and hands-on experience to support our clients, with methodological consults and practical assistance alike.



#### **Quality review**

Assessment of your organizational resilience framework with respect to current international standards

Collecting and analyzing relevant documentation of your current resilience framework

Interviewing key people within the organization, to better understand organizational resilience practices

Producing a point-by-point evaluation within an overall report on the state of the art of your resilience

Guiding the client through the continuous improvement process



#### Resilience Maintenance – Methodology

Access our resilience knowledge at any time to help you run your programmes

Conducting an initial
Quality Review,
assessing existing
elements against
relevant international
standards and
best practices

Receiving a list of improvement measures, based on the Review Scheduling regular meetings with our consultants as check points for your programme

Booking our team's full availability for on-the-spot methodological advice



### Resilience Maintenance – Full Support

Rely on our full support to run your programmes

Conducting an initial Quality Review, and highlight the improvement areas in your programme

Developing with us a detailed plan to carry out your resilience activities

Scheduling regular meetings with our consultants as check points for your programme Calling us
whenever you
need operational
support in carrying
out your resilience
activities

### **ENHANCING RESILIENCE**

#### We offer commercial and technical support for:



Award-winning and market-leading integrated risk and business continuity management software as a service (SaaS) solution, Riskonnect provides peerless management services for every step of resilience programmes



Award-winning and market-leading critical event management software as a service (SaaS) solution, Everbridge supports thousands of people and businesses on a global scale

PANTA RAY is a proud Corporate Founding Member of The Global Resilience Professional Body to actively contribute to the growth of the profession, as well as to the development of its methodologies and practices



The purpose of these partnerships is to offer a 360° service, aimed at the integration of principles of business continuity, crisis management, risk management, and corporate governance into organizational practices.



Saber-Toothed Tiger





# IT'S NOT ABOUT STRENGTH

IT'S NOT ABOUT SIZE IT'S NOT ABOUT POWER

### IT'S ABOUT RESILIENCE

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